



RETURN FORM

EASY RETURNS

You may return unworn, unlaundered, unaltered and non-soiled items within 30 days of delivery. **All Halloween Costumes must be returned within 15 days of delivery, no exceptions.** Orders received after the cutoff dates are subject to a 20% Restocking Fee if the return is accepted.

Due to health code regulations, any intimate items such as panties, teddies, hosiery, bodystockings, and others, must be unopened and unworn. We will process your return within 15 business days. If you requested a refund, we will process it on the original credit/debit card used for the purchase. Shipping and handling charges are not refundable, and you are responsible for return shipping fees.

Please note that FlirtCatalog.com may refuse any return if it does not meet the return guidelines.

HOW TO RETURN AN ITEM

- Replace the item in the packaging in which it was received. Please make sure all tags and packaging are intact.
- If the item was shipped to you in a box, please return it to us in a box. If you do not have the original box, use a sturdy box to prevent damage while in transit. We are not responsible for damage to product in transit back to us.
- To ensure the package arrives back to us safely and that you are credited, please use a pre-paid, insured and trackable carrier such as UPS, FedEx, or Certified mail where you receive a shipping slip that can be used to track the delivery. Overnight shipping is not necessary.

All clearance items are final sale and not returnable.

PLEASE FILL OUT THE BELOW IF YOU ARE RETURNING ITEMS:

ORDER #:

ITEM #	COLOR	SIZE	QTY	RETURN REASON (USE CODE LETTER BELOW)
				A - Doesn't fit: too large
				B - Doesn't fit: too small
				C - Not as pictured on site
				D - Product description wrong
				E - Returning a gift
				F - Wrong item shipped
				G - Defective
				H - Arrived too late
				I - Other

IF YOU WOULD LIKE TO EXCHANGE ANY OF THE ABOVE FOR NEW ITEMS, PLEASE FILL OUT THE BELOW WITH THE NEW ITEMS:

ITEM #	COLOR	SIZE	QTY

PAYMENT METHOD: (please check)

VISA

MASTERCARD

AMEX

DISCOVER

NAME: _____

CARD NO. _____ EXP. DATE: _____

MAIL TO:

FLIRTCATALOG.COM

ATTN: Returns Dept.

**10300 Sanden Drive, Suite 100
Dallas, TX 75238**

QUESTIONS? CALL TOLL FREE (800) 323-5478 OR EMAIL FLIRT@FLIRTCATALOG.COM